



Testimonial

Dixon R-1 Schools Dixon, MO



"The technical support is the best I've ever encountered"

Lisa Brandt, Dixon Schools

Dixon's DakTech Experience

Initially, our district purchased from DakTech because of their "no nonsense" warranty. To be honest, I didn't believe it could be true. Our first purchase was a 10 station lab that was located in an Industrial Arts lab. I told our sales representative that if in one year they had made good on their warranty on computers located in that environment, we would purchase additional computers from them. In one year, we only had one warranty request and it was honored without question. We have always found that if anything, the warranty was even better than what we expected. Total cost of ownership is considerably less when we purchase a DakTech computer. By the time the warranty has run its full course, it is time to buy a new computer.

Why DakTech?

While you have an outstanding product, a product beyond compare, a product with a warranty that is unmatched, a product alone would never get my endorsement. My loyalty (and that is what it is) to DakTech is due to the people behind the product. When I explain to schools and individuals why they should buy DakTech I tell them about the people. Not only are they some of the most knowledgeable people in the industry, they are also some of the nicest!

Technical Support

The technical support is the best I've ever encountered. You are actually a customer to them, a name that they remember. They are never short with the customer. They never make you feel as if you have wasted their time. They never leave you with no answer and nowhere to turn. It really doesn't matter how simple or how complex the issue, they make me feel as if I am the most important customer they have. And best of all, you never hear that annoying person come on the line and say, "All technical engineers are busy with other calls".

Who is DakTech?

DakTech® is a great option for schools and businesses that need the warranty and customer service support that the "big guys" cannot provide. For 20 years, we've been building desktops, laptops, and servers for school & business customers across the USA. Our desktops and servers are backed by a 7 year warranty and laptops come with a 3 year product and accidental damage warranty standard.

DakTech Computers Inc.

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